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Dear Mr.

I want you to know that I desply appreciate your writing to me as you did. The sincere expression of your gratitude and that of Mrs. for the help we were able to give was indeed most discountiful.

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It is our organization policy to render whatever sympathetic support and essistance we can to our fellow workers in times of emergency and distress. But, as you say, any much policy is only as good as its implementation with genuine human sympathy and understanding. It is nost gratifying to have your letter confirming my own long-held belief that our organisation is sade up of individuals who possess these fine qualities. I am surry that I did not get to see you and live. before your departure from Machineton.

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With every best wish for your future success.

Sincerely.

Signed

Allen V. Dullen Director

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27 December 1957

Mr. Allen W. Dulles Director of Central Intelligence 2430 E. St NW Washington 25. D.C.

Dear Mr. Dulles:

Mrs. and I thank you for your letter of sympathy.

I would like to have you know of some things that have been our experience and that perhaps you might not know of -- in the way we do.

This has been our second experience in the last six months. It is true that there is little that others can do or say when an illness strikes fast and fatally. But in both instances I had help and kindness from our organization that was much more than just an organization turning to. There were people who made special efforts—some who knew me personally and others who didn't—to do everything in the realm of possibility to speed our children to the best medical help and to reduce, where they could, other cares Mrs. and I might have had but for their forethought and action.

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There are three groups who pulled for us and worked hard for us in both crises. My own WE Division friends, Mr.
got things moving and gave of them-

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selves much more than their official jobs would require.

Your medical staff was, in every detail, extraordinary. We were met, for example, at Idlewild by an Agency doctor who had flown up on two hours notice to be on hand to take over from extremely distraught parents. Dr. and Dr. I have met personally, but there were others. These officers made arrangements for immediate professional care, starting with that moment we landed in New York, that could not have

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been improved upon. Your medical staff remained in hourly contact and consultation with the civilian specialists they had called in--so long as there was anything anyone could do.

The Casualty Affairs people under Mr.

have expedited administrative papers
with a courtesy and personal consideration that
makes the memory of that office, for me, much
more than just an office.

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I thought you might like to know, Mr. Dulles, that such personal consideration and help-that was the help of good people, acting as individuals and not just as officials-was what came to our support. This is something rare, I think, that an agency as large as ours is able to retain such personal and kind solicitation for one man and his family.

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